



October 26-27, 2023 | FICCI Federation House

## “Healthcare METAmorphosis”

### Program

Day 1- Oct 26, 2023 (Thursday)	
10:00 am – 11:15 am	<p>Session I <b>Roadmap for Making Cancer Care Affordable and Accessible in India</b></p>
	<p>India faces significant challenge of a sizeable cancer incidence burden, which continues to grow further. The estimated cancer incidence in India in 2022 was between 19 and 20 lakh. The 2020 WHO ranking on cancer burden in terms of new yearly cases being reported, ranked India at the third position after China and the US, respectively. It is expected that cancer incidence may growth at the rate of 9% in the next 5-10 years imposing a significant challenge of disease burden. This coupled with the high mortality to incidence ratio across most organs is a dual challenge for the country to address.</p> <p>The FICCI-EY Report released last year highlighted that it is imperative that the country focuses on effective prevention, targeted screening, and large-scale awareness as the primary response to addressing the disease burden by avoiding the unnecessary stigma attached to cancer. It is crucial that cancer prevention and early diagnosis are prioritized by society, governments, and the healthcare ecosystem, given the nature of the disease as a sign of physical, emotional, financial, and social distress that affects not just an individual but the entire family. Following this, the key is to tackle the disease the right way, the first time and at the last mile through a comprehensive approach that is cost effective and keeps patient at the core and is powered by multi-stakeholder partnerships, frugal innovation by providers and progressive policy measures underpinned by technology.</p> <p>This year FICCI is organising Regional Roundtables to understand the gaps and requirements for cancer care infrastructure in various States, and actionable recommendations from these meetings have been submitted to the government. This Session, as a part of the series, will bring together key stakeholders, including representatives from the government, healthcare organizations, industry leaders, and patient advocacy groups, to delve deeper into the recommendations specifically on aspects related to affordable and innovative access models and share their insights to create a Roadmap for making quality cancer care more affordable and accessible, along with improving the outcomes for cancer patients across the country.</p>
	<p><b>Convenors-</b></p> <ul style="list-style-type: none"> <li>• <b>Mr Raj Gore</b>, Co-Lead, FICCI Task Force Cancer Care and CEO, Healthcare Global Enterprises Limited (HCG) and</li> <li>• <b>Mr Vineet Gupta</b>, Co-Lead, FICCI Task Force Cancer Care and Head - Government Affairs, Siemens Healthineers</li> </ul>
	<p><b>Chair: Ms Indrani Kaushal</b>, Joint Secretary, Ministry of Health &amp; Family Welfare, Government of India</p>
	<p><b>Moderator- Ms Srimayee Chakraborty</b>, Partner-Healthcare, EY Business Consulting, India</p>

	<p>Panelists -</p> <ul style="list-style-type: none"> <li>• <b>Dr Rajendra Toprani</b>, Head &amp; Neck Oncology Specialist, HCG Cancer Hospital</li> <li>• <b>Dr Monika Puri</b>, Chief Country Access &amp; Policy Officer, Roche Pharma</li> <li>• <b>Ms Shobha Mishra Ghosh</b>, Director &amp; Head, Government Affairs &amp; Policy, India &amp; South Asia, GE Healthcare</li> <li>• <b>Mr Vineet Gupta</b>, Co-Lead, FICCI Task Force Cancer Care and Head - Government Affairs, Siemens Healthineers</li> <li>• <b>Mr Vicky Nanda</b>, Chief Operating Officer, NIRAMAI</li> <li>• <b>Mr Sudhakar Mairpaday</b>, Director- Government Affairs, BD India &amp; South Asia</li> </ul>
<b>11:15 am – 12:45 pm</b>	<p>Session II <b>New Age Healthcare Delivery Models</b></p>
	<p>New Age Healthcare Delivery Models and technology Innovations are reshaping the healthcare landscape in India, bringing forth new approaches and solutions to enhance healthcare accessibility, affordability, and quality. These models leverage advancements in digital health, telemedicine, data analytics, AI and patient engagement to transform how healthcare services are delivered and experienced.</p> <p>Government initiatives and private sector innovation have propelled the adoption of New Age Healthcare Delivery Models in India. World's largest vaccination drive through CoWin platform, massive adoption of telemedicine during pandemic, implementation of Ayushman Bharat Digital Mission and encouragement of AI and Robotics in Healthcare have opened newer opportunities.</p> <p>This Session will deliberate on how integration of technology, data-driven insights, and patient-centric approaches have the transformative potential for new age models, how the healthcare delivery landscape is metamorphosing and what is the future of healthcare in India. The panelists will also discuss the changing roles of healthcare providers, the progression of healthcare infrastructure and innovation, and the implications for healthcare workforce and skills.</p>
	<p><b>Convenor- Dr Mahesh Joshi</b>, Co-Chair, FICCI Health Services Committee and President &amp; CEO, Apollo Homecare</p>
	<p><b>Chair- Dr Harsh Mahajan</b>, Chair, FICCI Health Services Committee and Founder &amp; Chief Radiologist, Mahajan Imaging and Labs</p>
	<p><b>Moderator- Mr Lalit Mistry</b>, Partner and Co-Head, Healthcare Sector, KPMG, India</p>
	<p><b>Panelists-</b></p> <ul style="list-style-type: none"> <li>• <b>Dr Bishnu Panigrahi</b>, Group Head- Medical Strategy &amp; Operations Group, Fortis Healthcare Limited</li> <li>• <b>Dr Om Manchanda</b>, Managing Director, Dr Lal PathLabs</li> <li>• <b>Dr Mahesh Joshi</b>, Co-Chair, FICCI Health Services Committee and President &amp; CEO, Apollo Homecare</li> <li>• <b>Mr Mandeep Singh Kumar</b>, VP and Country General Manager, Intuitive India</li> <li>• <b>Dr Ravi Gaur</b>, Founder DRG PATH Labs, Partner &amp; Director UniDRG Specialty Labs</li> </ul>

	<ul style="list-style-type: none"> <li>• <b>Mr Gaurav Agarwal</b>, Co-Founder, TATA 1mg</li> <li>• <b>Dr Gaurav Thukral</b>, COO &amp; EVP, Healthcare AtHome</li> <li>• <b>Dr Vaibhav Kapoor</b>, Co-Founder, Pristyn Care</li> </ul>
<b>1:00 pm – 2:00 pm</b>	Lunch Break
<b>2:00 pm – 3:30 pm</b>	<b>Inaugural Session</b>
	<p><b>Welcome Address</b></p> <p><b>Dr Narottam Puri</b>, Advisor- FICCI Health Services and MVT Committees; Principal Advisor- QCI; Board Member &amp; Former Chairman- NABH; Advisor-Medical Operations, Fortis Healthcare Ltd</p> <p><b>Theme Address</b></p> <p><b>Dr Harsh Mahajan</b>, Chair, FICCI Health Services Committee and Founder &amp; Chief Radiologist, Mahajan Imaging and Labs</p> <p><b>Keynote Address</b></p> <p><i>“Leadership- insights on capacity building and scalability in Healthcare”</i></p> <p><b>Dr Ajay K Singh</b>, Senior Associate Dean for Postgraduate Medical Education; Director, MMSCI, Harvard Medical School</p> <p><b>Release of Knowledge Paper</b></p> <p>FICCI-KPMG Knowledge Paper on <b>“New age healthcare delivery models in India”</b></p> <p><b>Guest of Honour</b></p> <p><b>Prof S P Singh Baghel</b>, Hon’ble Minister of State, Ministry of Health &amp; Family Welfare, Government of India</p> <p><b>Concluding Remarks and Vote of Thanks</b></p> <p><b>Dr Sanjeev Singh</b>, Co-Chair, FICCI Health Services Committee; Medical Director, Amrita Institute- Faridabad and Chief Medical Superintendent, AIMSRC Kochi</p> <p><b>On Dais</b></p> <p><b>(Hony) Brig Dr Arvind Lal</b>, Chair, FICCI Swasth Bharat Task Force; Executive Chairman, Dr Lal PathLabs and Managing Trustee, ALVL Foundation</p> <p><b>Dr Mahesh Joshi</b>, Co-Chair, FICCI Health Services Committee and President &amp; CEO, Apollo Homecare</p>
<b>3:45 pm – 5:15 pm</b>	<p>Session III</p> <p><b>Fostering Resilient Economics</b></p>
	<p>Healthcare facilities are indispensable institutions that play a vital role in delivering quality healthcare services, and it is imperative that we develop strategies to foster resilient economics within these institutions. By embracing efficiency and optimisation, hospitals can improve accuracy, reduce errors, enhance patient outcomes, promote responsible healthcare practices, and create a resilient healthcare system capable of meeting future challenges.</p> <p>This session will delve into key measures and approaches that can be implemented to achieve resilience in the economics of healthcare. The experts will share strategies on balancing the balance sheets, streamlining supply chains, leveraging technology to drive administrative efficiency</p>

	as well as approaches for viability in public health system and improving sustainability in the healthcare ecosystem through new models.
	<b>Convenor- Dr Sanjeev Singh</b> , Co-Chair, FICCI Health Services Committee; Medical Director, Amrita Institute- Faridabad and Chief Medical Superintendent, AIMSRC Kochi
	<ul style="list-style-type: none"> <li>• <b>Sustainable Models</b> <i>The Learning Healthcare System as an international benchmark and best practice</i> - <b>Dr Carsten Engel</b>, CEO, International Society for Quality in Health Care (ISQua)</li> <li>• <b>Demystifying balance sheets</b> <i>How do we balance the balance sheets in a Corporate Hospital?</i> - <b>Mr Gautam Khanna</b>, CEO, PD Hinduja Hospital and MRC, Mumbai</li> <li>• <b>Nuances of Smart Hospital - Financing and viability in private healthcare</b> <i>How do we perform economic evaluation and take steps to maintain their viability?</i> - <b>Dr Vishal Gandhi</b>, Founder &amp; CEO of BIORx Venture Advisor</li> <li>• <b>Financing and viability in public health</b> <i>How do we perform economic evaluation of the national programs and maintain their viability?</i> - <b>Dr K Madan Gopal</b>, Advisor- Public Health Administration, National Health Systems Resource Centre (NHSRC), MoHFW, GoI</li> <li>• <b>Cost of Poor Quality- Process efficiency improvement</b> <i>How do we enhance the process efficiencies, reduce additional costs in the system? What is the cost of poor quality?</i> - <b>Dr Sanjeev Singh</b>, Co- Chair, FICCI Health Services Committee; Medical Director, Amrita Institute- Faridabad and Chief Medical Superintendent, AIMSRC Kochi</li> </ul>
<b>5:15pm – 6:00 pm</b>	Session IV <b>Fireside Chat- ‘Driving Investments in Healthcare’</b>
	<b>Convenor- Dr Sanjeev Singh</b> , Co-Chair, FICCI Health Services Committee; Medical Director, Medical Director, Amrita Institute- Faridabad and Chief Medical Superintendent, AIMSRC Kochi
	<p><i>In conversation-</i></p> <ul style="list-style-type: none"> <li>• <b>Dr Nandakumar Jairam</b>, Chairman- Medica Synergie Hospitals; Advisor- Sheares Health care India; Chairman- Shyamrad; Former Chairman-NABH <i>and</i></li> <li>• <b>Dr Raajiv Singhal</b>, Founding Member, Managing Director &amp; CEO of Marengo Asia Healthcare</li> </ul>
<b>7:00 pm - 8:00 pm</b>	<b>15<sup>th</sup> FICCI Healthcare Excellence Awards</b> Venue: <b>Hotel Le Meridien</b> , New Delhi
<b>8:30 pm onwards</b>	Networking Dinner

## Day 2- Oct 27, 2023 (Friday)

9:30 am – 11:00 am

Session V

### Leveraging Technology for Transforming Primary Healthcare

Government of India has achieved its vision of operationalizing 1.5 lakh Ayushman Bharat Health and Wellness Centres (HWCs) across the country by December 2022. HWCs are designed to deliver Comprehensive Primary Health Care, with a focus on wellness and delivery of an expanded range of services, including control of Non-Communicable Diseases (NCDs).

HWCs are a significant lever to attain universal healthcare when they are equipped to provide the full spectrum services envisioned in its scope. For this, we need to overcome system as well as grassroot level challenges related to shortage of human resources, timely procurement of essential supplies, utilization of funds, availability of essential diagnostics and last mile connectivity. The private sector has been an important stakeholder in Indian Healthcare providing majority of the outpatient and inpatient care. The private sector has been at the forefront in the adoption of latest technology and innovations to deliver quality healthcare. Therefore, it is crucial for the Government and the private health sector to work together to make these HWCs more effective or 'Smart HWCs', leveraging better management practices, technology innovations and digital health solutions.

FICCI is spearheading an industry-wide movement in partnership with NATHEALTH and OMAG, aimed at transforming primary healthcare through 'Smart HWCs', working closely with State Governments.

This Session will bring together the Government and industry partners to deliberate on creating model 'Smart HWCs' across the country.

**Convenor- (Hony) Brig Dr Arvind Lal**, Chair-FICCI Swasth Bharat (Public Health) Task Force; Executive Chairman, Dr Lal PathLabs Ltd., and Chairman, ALVL Foundation

**Moderator- Mr Karan Singh**, Chairman, Bain & Co. India

#### Panelists:

- **Dr Akshay Jain**, Joint Director, National Health Authority, Government of India
- **Dr Sabahat Azim**, Founder and Chairman, Glocal Healthcare Systems Pvt Ltd.
- **Dr Swati Mahajan**, Lead- Health Systems, PATH South Asia
- **Mr Dhiraj Sood**, General Manager, Cepheid India

11:30 am – 1:00 pm	<p>Session VI <b>Perspectives on Healthcare</b></p>
	<p>The healthcare industry is complex and multifaceted, requiring innovative solutions to address its challenges effectively. The significance of perspectives on healthcare from other sectors cannot be overstated. These perspectives can offer fresh approaches and disruptive thinking that can catalyze transformative change in healthcare sector. External viewpoints can enable the healthcare sector to draw inspiration and lessons from other industries, fostering a dynamic and adaptable healthcare ecosystem that can better serve the needs of patients and improve overall healthcare outcomes.</p> <p>The session aims to bring together renowned speakers from various industries to share their unique perspectives and valuable insights on the healthcare sector. By inviting speakers from diverse backgrounds, this session intends to foster cross-sectoral collaboration and stimulate innovative ideas for the advancement of healthcare.</p>
	<p><i>Convenor &amp; Moderator-</i> <b>Dr Harsh Mahajan</b>, Chair, FICCI Health Services Committee and Founder &amp; Chief Radiologist, Mahajan Imaging &amp; Labs</p>
	<p><i>Chair:</i> <b>Dr Vinod K Paul</b>, Hon'ble Member, NITI Aayog, Government of India</p>
	<p><i>Speakers-</i></p> <ul style="list-style-type: none"> <li>• <b>Mr V K Shunglu</b>, Chairman, DPS Society</li> <li>• <b>Dr Jyotsna Suri</b>, Past President, FICCI and Chairperson and Managing Director, Bharat Hotels Ltd.</li> <li>• <b>Mr Shekhar Gupta</b>, Editor-in-Chief and Chairman, ThePrint</li> <li>• <b>Ms Ritika Pandey</b>, Associate Vice President, IPE Global</li> <li>• <b>Dr Dharminder Nagar</b>, MD, Paras Health</li> </ul>
1:00 pm – 2:00 pm	Lunch Break
2:00 pm – 4:30 pm	<p><b>“Empowering Her Health”</b> FICCI Stakeholders’ Consultation on Women and Health</p>
	<p>Women's health is a critical component of women led development, encompassing various essential aspects crucial for progress and empowerment. The well-being of women plays a pivotal role in enabling their active participation in decision-making processes, allowing them to contribute their unique perspectives and drive inclusive policies. Additionally, prioritizing women's health addresses the specific challenges they encounter, such as reproductive health, maternal care, and gender-based violence, ultimately leading to improved overall well-being. Furthermore, placing a strong emphasis on women's health is vital for the care sector, which heavily relies on women as caregivers.</p> <p>India has made some significant strides in improving women's health outcomes, particularly in the areas of maternal and reproductive health. Yet, despite the advances in medicine and technology, there are many challenges facing women's health in India including barriers to access and affordability as well as gender inequality. The 5<sup>th</sup> NFHS in India revealed 60% of women face trouble accessing healthcare for themselves and highlighted the healthcare disparity between</p>

	<p>men and women. Further, according to the World Economic Forum’s 2021 Global Gender Gap Report, India ranks 140th out of 156 nations in terms of gender disparity.</p> <p>There is an urgent need to address these challenges through continued investment in women’s health programs, particularly those focused on addressing the unique needs of women- whether it is for different socio-cultural settings or for various technologies and treatments.</p> <p>The Consultation on ‘Empowering Her Health’ aims to bring together key stakeholders from the government, healthcare industry, civil society, women achievers, along with key opinion leaders, to discuss and address the challenges and opportunities related to women’s health in India. The Consultation seeks to foster collaboration, knowledge exchange, and policy recommendations for promoting gender-responsive and inclusive healthcare systems.</p>
	<p><b>Chair:</b> <b>Ms Roli Singh</b>, Additional Secretary &amp; DG (CGHS), Ministry of Health and Family Welfare, Government of India</p>
	<p><b>Special Guests:</b></p> <ul style="list-style-type: none"> <li>• <b>Ms Ritu Mahajan</b>, Co-founder &amp; Executive Director, Mahajan Imaging &amp; Labs</li> <li>• <b>Dr Tanuja Nesari</b>, Director, All India Institute of Ayurveda (AIIA)</li> <li>• <b>Ms Upasana Arora</b>, Co-Chair, FICCI MVT Committee and Managing Director, Yashoda Super Speciality Hospitals</li> <li>• <b>Ms Vinita Sethi</b>, Chief Corporate Affairs Officer, Apollo Hospitals Group</li> <li>• <b>Ms Amrita Sekhar</b>, Senior Program Officer, Innovative Health Tools, Bill &amp; Melinda Gates Foundation</li> <li>• <b>Dr Suneela Garg</b>, Chair Program Advisory Committee NIHF; Professor of Excellence</li> </ul>
	<p><b>Moderator:</b> <b>Ms Susan Ferguson</b>, Country Representative- India, UN Women</p>
<b>Open House Consultation with the Participants</b>	
	<p><b>Participants:</b></p> <ul style="list-style-type: none"> <li>• Women Achievers in Healthcare Sector</li> <li>• Representatives of Government and Multilateral Organisations</li> <li>• Civil Society and Legal Representatives</li> <li>• Key Healthcare Industry Leaders</li> <li>• Healthcare Providers</li> <li>• Pharma, Medical devices &amp; Equipment companies</li> <li>• HealthTech Startups</li> <li>• AYUSH &amp; Wellness</li> <li>• Health insurance companies</li> </ul> <p><b>Key Discussion Points:</b></p> <ul style="list-style-type: none"> <li>• <u>A woman’s health is a woman’s right.</u> Without considering health as a human rights, women’s health and well-being as outcome difficult to achieve.</li> <li>• To realize these rights, we must also look at the legislations, internationally normative frameworks, sexual and reproductive health.</li> </ul>



	<ul style="list-style-type: none"> <li>• Gender inequality has a direct impact on the health of women and girls;</li> <li>• Gender discrimination determines the accessibility and affordability of primary health care services in terms of access to information due to gendered digital divide, and care work. Women health is not prioritized due to entrenched socio-cultural norms, (eg. neglecting the nutritious food, anaemic women and girls)</li> <li>• Maternal and reproductive health services prioritized over overall health services such as breast cancer, cervical cancer, menopause, and pregnancy.</li> <li>• Cardiac issue and mental health issue such as Depression and anxiety, Urinary tract infection, sexually transmitted diseases can cause more harm to women.</li> <li>• Auto-immune disease, mental health and disability often ignored by both women themselves as well as researcher, policy makers and health professionals. Maternal health is more important hence the result is in positive trend.</li> <li>• Quality of health services and out of pocket expenditure (as private clinics) such as transportation and medicine can be minimized by appropriate social protection programmes, insurance etc.</li> <li>• Social protection programme such as Ayushman Bharat should be targeted to the rural and areas so that women from marginalized community can avail the services. last mile reach can be ensured through mobile clinic, ambulance services and accessible Primary health care services and referral services.</li> </ul> <p>Adequate financing and gender responsive holistic health care services based on life cycle approach can guarantee equitable outcome of women's health.</p>
	<p><i>Closing Remarks</i></p>