





Swasth Bharat, Viksit Bharat

November 5-6, 2024

India Habitat Centre, New Delhi

Program

Day 1	
8:00 am onwards	Registrations (Pre-conference area- Stein Auditorium)
9:00 am – 9:45 am	Welcome Tea
	Delegates to be seated latest by 9:45 am
10:00 am – 11:30 am	Inaugural Session (Stein Auditorium)
	Welcome Address Dr Harsh Mahajan, Chair, FICCI Health Services Committee and Founder & Chairman, Mahajan Imaging and Labs
	Theme Address Dr Anupam Sibal, Co-Chair, FICCI Health Services Committee and Group Medical Director and Senior Pediatrician, Apollo Hospitals
	Keynote Address 'Grayzones – a time between Eras – growing the future' Prof Jonathon Robin Gray, Director of Innovation and Improvement, Cardiff & Vale University Health Board
	 Release of Knowledge Papers FICCI-BDO Paper on 'Expanding the Reach of Diagnostics: The Digital Advantage' FICCI-EY compendium of recommendations on 'Road Map for Making Cancer Care Affordable and Accessible in India' FICCI-KPMG Paper on 'The Future of PG Medical Education in India: the 2047 Roadmap' FICCI-Symbiosis White Paper on 'Synergizing Healthcare Proficiencies through Interdisciplinary Education'
	 FICCI Report on 'Advancing Primary Healthcare in India through AAMs' Inaugural Address Prof Vinod K Paul, Member, NITI Aayog, Government of India
	Concluding Remarks Dr Sanjeev Singh, Co-Chair, FICCI Health Services Committee; Medical Director, Amrita Institute- Faridabad and Chief Medical Superintendent, AIMSRC Kochi On Dais
	 (Hony) Brig Dr Arvind Lal, Chair, FICCI Swasth Bharat Task Force; Executive Chairman, Dr Lal PathLabs and Managing Trustee, ALVL Foundation Ms Leena Jaisani, Deputy Secretar General, FICCI

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11.20 1.00	Thomas Sassian
11:30 – 1:00 pm	Theme Session Swasth Bharat, Viksit Bharat (Stein Auditorium)
	'Swasth Bharat, Viksit Bharat' encapsulates India's vision of becoming a healthy and developed nation. This theme underscores the intrinsic connection between health and progress, emphasizing that a robust healthcare system is fundamental to the nation's overall development. With a 1% increase in health expenditure potentially leading to a 0.1% rise in GDP, the economic benefits are clear. By reducing the burden of non-communicable diseases, India could save \$3.28 trillion by 2030. Initiatives like Ayushman Bharat and the National Health Mission are pivotal in ensuring universal healthcare access, complemented by efforts to foster innovation, digitization, and infrastructure development in the healthcare sector. Prioritizing health creates a foundation for sustained economic growth and social well-being, with a healthier workforce potentially boosting productivity by 27-39% and adding \$3.8 trillion to India's economy by 2030. In this session, we will explore the current healthcare landscape, discuss ongoing and future initiatives, and analyze how these efforts are paving the way for a healthier, more developed India. Panelists will examine strategies to address healthcare challenges, integration of technology and how the advancements will ensure quality medical services are accessible to all.
	Convenor & Moderator Dr Anupam Sibal, Co-Chair, FICCI Health Services Committee and Group Medical Director and Senior Pediatrician, Apollo Hospitals
	 Speakers Ms L S Changsan, Additional Secretary, Ministry of Health and Family Welfare, Government of India Prof N K Ganguly, Former DG, ICMR; Chairperson, Department of Biotechnology and Research, Sir Ganga Ram Hospital and President, Apollo Hospitals Educational and Research Foundation (AHERF) Dr Taruna Madan, Scientist G and Head- Development Research Division, ICMR, Government of India Mr Gautam Khanna, CEO, PD Hinduja Hospital & MRC Mr Varun Khanna, MD, Quality Care India Limited (Care, KIMS & Evercare)
1:00 pm – 2:00 pm	Lunch Break followed by Breakout Sessions (Charminar Area)
2:00 pm – 3:15 pm	Session 1 Expanding Quality Accreditation: Hospitals and Labs (Silver Oak, GF)
	The landscape of healthcare quality in India is undergoing significant transformation with a focus on expanding quality accreditation in hospitals and laboratories. As of 2024, only around 20% of Indian hospitals are accredited by national or international bodies, compared to over 70% in developed nations. The National Accreditation Board for Hospitals & Healthcare Providers (NABH) and the National Accreditation Board for Testing and Calibration Laboratories (NABL) are the primary accrediting bodies in India. The low accreditation rate stems from factors including diversity, federal structure of country, lack of awareness, and the voluntary nature of accreditation in India. However, expanding accreditation is crucial for improving healthcare quality and patient safety. Accredited facilities show 20-30% better clinical outcomes and higher patient satisfaction. To bridge the gap between Indian and global quality standards, efforts are being made to increase awareness and streamline the accreditation







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	process. The Indian government aims to have at least 1,000 more hospitals NABH-accredited by 2025 to align with global benchmarks.
	The session will entail a comprehensive exploration of the current state of hospital and lab accreditation in India, highlighting the challenges and opportunities for improvement as well as strategies to promote quality and accreditation amongst all kinds of healthcare facilities.
	Convenor & Moderator Dr Atul Mohan Kochhar, CEO, NABH
	 Speakers Dr Y P Bhatia, Chairman & MD, Astron Healthcare Dr Poonam Narang, Dean, Maulana Azad Medical College (MAMC) Mr Pankaj Johri, Director, NABL Dr Bishnu Panigrahi, Group Head- Medical Strategy & Operations Group, Fortis Healthcare Dr Ravi Gaur, DRG Path Labs and Partner & Director- UniDRG Specialty Labs, Delhi Mr Stephen Nesbit, Board of Directors, Toshi Automation Solutions
2:00 pm – 3:15 pm	Session 2 Health Equity in Action: Leveraging Innovative Diagnostics Solutions for All (Gulmohar Hall, 1st F)
	The integration of point-of-care devices, telemedicine consultations, and mobile health solutions is revolutionizing remote diagnostics, making healthcare more accessible to those in remote and underserved areas. These technologies enable real-time health monitoring and consultations, ensuring timely interventions. However, addressing affordability concerns and developing cost-effective models are essential for widespread adoption of technologies. Collaborating with public health institutions and civil society enhances outreach to underserved populations, providing them with essential healthcare services. Additionally, government initiatives like Ayushman Bharat Health Account (ABHA) play a vital role in enabling wider accessibility to diagnostics, bridging gaps in healthcare delivery, and ensuring that even the most marginalized communities receive the care they need. These combined efforts are driving a more inclusive and efficient healthcare system. This session will explore collaborations with various stakeholders and discuss the role of government initiatives in enabling wider accessibility to diagnostics.
	Convenor & Moderator Dr Om P Manchanda, Chair, FICCI Diagnostics Task Force and Managing Director, Dr Lal PathLabs
	Presentation by Knowledge Partner Dr Dhrubaa Ghosh, Partner, Management Consulting- Healthcare, Business Advisory Services, BDO India LLP
	 Panelists Mr Narendra Singh, Lead- Adoption of Ayushman Bharat Digital Health Mission (ABDM), National Health Authority (NHA), Government of India Mr Deepak Sahni, CEO and Founder, Healthians Mr Bhuwan Puri, VP - Sales, Transasia Bio-Medicals Ltd







	 Dr Arjun Dang, Chief Executive Officer and Partner, Dr Dangs Lab Dr Aakaar Kapoor, CEO & Senior Consultant Radiologist, City X ray & Scan Clinic
3:15 pm – 3:30 pm	Tea Break
3:30 pm – 4:45 pm	Session 3 Digitization of healthcare, democratization of AI- Where are we heading? (Silver Oak, GF)
	The healthcare landscape is undergoing a transformative shift with the rapid digitization of services and the integration of artificial intelligence (AI) into medical practice. These advances are enhancing accessibility, driving efficiency, and fostering innovation across the healthcare continuum. However, while technology promises to democratize healthcare by making it more inclusive, key challenges remain—ensuring responsible AI implementation, addressing biases, and overcoming barriers to equitable access.
	India's Digital Health Market is poised for explosive growth, with the market projected to reach \$10.6 billion by 2025 at a compound annual growth rate (CAGR) of 27.41%. Meanwhile, Al-powered healthcare is on track to hit \$11.78 billion in the same timeframe. Despite this growth, the path forward is fraught with challenges, particularly around data privacy, digital literacy (especially in rural areas), and equitable access to care.
	This session will explore these issues and focus on how the democratization of AI in healthcare is shaping the future. We will discuss the current state of digital health and AI, examine the critical factors in ensuring responsible AI implementation, and outline the roadmap for future advancements in the sector.
	Convenor & Moderator Dr Vidur Mahajan, Chief Executive Officer, CARPL.ai
	 Speakers Dr Rakesh Mullick, Chief Scientist- Artificial Intelligence & Precision Health, GE HealthCare
	 Dr Krithika Rangarajan, Associate Professor of Radiology at All India Institute of Medical Sciences, New Delhi
	Mr Rohit Mahajan, Director, Asia Commercial Operations, Intuitive
	 Dr Anna van Poucke, Global Head of Healthcare, KPMG International, and Healthcare, Senior Partner KPMG in the Netherlands
	Mr Asit Kumar Vidyarthi, Co-Founder & CEO, Prodoc.Al
3:30 pm – 4:45 pm	Session 4 Enhancing operating effectiveness - driving high-quality and cost-effective last mile care to Tier 1 cities and beyond (Gulmohar Hall, 1st F)
	Hospitals face numerous challenges like limited financial resources, difficulties in recruiting and retaining staff, and burdensome regulatory compliance. High costs hinder technology integration, and resource management is difficult due to lower patient volumes and complex cases. Emergency preparedness is often inadequate, risking patient safety. These facilities are crucial to their communities but face competition from larger, better-funded healthcare providers. This session will offer strategies to improve their operational effectiveness, focusing on efficiency, quality of care, and successful technology integration.







	Participants will gain a deeper understanding of the operational challenges as well as actionable strategies to enhance efficiency, quality of care, and regulatory compliance. They will also gain insights into the successful integration of technology and best practices in resource management. Convenor Mr Gautam Khanna, CEO, PD Hinduja Hospital & MRC Presentation by Knowledge Partner Mr Ankur Dhandharia, Partner - Healthcare EY India
	Moderator Mr Kaivaan Movdawalla, Sector Leader and Partner- Healthcare, EY India
	 Fireside Chat with Mr Gautam Khanna, CEO, PD Hinduja Hospital & MRC Dr Shuchin Bajaj, Founder Director, Ujala Cygnus Hospital Mr Abhishek Kapoor, Chief Executive Officer, Regency Health Mr Gaurav Bagga, Sr Vice President- Product and Engineering, Pristyn Care
4:45 pm – 6:00 pm	Session 5 Navigating the Legal Landscape: Key Challenges for Hospitals in India (Gulmohar Hall, 1st F)
	The healthcare landscape in India is undergoing rapid transformation, driven by factors such as technological advancements, changing demographics, and evolving patient expectations. This dynamic environment presents hospitals with a complex array of legal challenges that they must navigate to ensure both compliance and quality care. Hospitals now find themselves navigating an intricate web of regulations at both the national and state levels. These include laws governing medical practice, patient rights, data protection, and environmental standards. The legal framework is further complicated by the coexistence of traditional and modern medical practices in India. This multifaceted legal environment requires hospitals to be proactive, adaptable, and well-informed about their legal obligations and potential risks. This session will help us in understanding and addressing these challenges, which is essential for hospitals to provide high-quality care while protecting themselves from legal liabilities.
	Convenor & Moderator Dr Ashwini Kumar Setya, Sr. Consultant, Medanta Institute of Digestive & Hepatobiliary Sciences, New Delhi; Advisor and Consultant in Medical Law and Ethics
	 Panelists Justice Indu Malhotra, Retd Judge and Senior Counsel of the Supreme Court of India Mr B L Vohra, Retd. Director General of Police Dr Neeraj Nagpal, Director Hope Gastrointestinal Diagnostic Clinic, Chandigarh and Managing Trustee, Medicos Legal Action Group Mr Sidharth Luthra, Senior advocate & Former Additional Solicitor General of India Dr Ravi Mahajan, Director Critical Care Integration & Transformation, Apollo Hospitals







4:45 pm – 7:00 pm	Session 6 Oral Paper Presentations (Silver Oak, GF)
	One of the key aspects of this year's HEAL Conference is the 'Oral Paper Presentations'. Students and professionals in healthcare and healthcare management fields have been invited to participate in this session. Selected abstracts will be invited for oral paper presentations, offering a platform to share their research and innovative ideas. Oral paper presentations are significant as they allow for direct interaction with the audience, fostering in-depth discussions and immediate feedback. Additionally, some abstracts will be chosen for Digital Posters, which will be displayed on screens at the conference venue on a rotational basis. This provides an excellent opportunity for attendees to engage with diverse perspectives and advancements in healthcare.
	 Convenors Dr Bishnu Panigrahi, Group Head- Medical Strategy & Operations Group, Fortis Healthcare Mr Gautam Khanna, CEO, PD Hinduja Hospital & MRC
6:00 pm	Tea Break
7:00 pm onwards	16 th FICCI Healthcare Excellence Awards Ceremony (Stein Auditorium)
	Chief Guest: Mr Kapil Dev, Sports Personality
	Network Dinner (Charminar Area)
End of Day 1	







Day 2	
9:00 am – 9:30 am	Welcome Tea
9:45 am – 11:00 am	Plenary Session From Policy to Practice: Advancing Primary Healthcare in India (Silver Oak, GF)
	Over the years, India has introduced several policies aimed at strengthening primary healthcare, recognizing it as the cornerstone for Universal Healthcare. One of the most notable of them being the Ayushman Bharat Health and Wellness Centres (now called Ayushman Arogya Mandir). These policies have focused on improving access to essential health services, enhancing the quality of care, and ensuring affordability for all, particularly in rural and underserved areas. However, despite these progressive policies, the journey from policy to practice or proper implementation has been fraught with challenges. Issues such as inadequate infrastructure, shortage of trained healthcare professionals, timely availability of funds, delays in procurement, etc. have often impeded the realization of these policy goals. FICCI, in collaboration with NATHEALTH and OMAG, is spearheading an industry wide health initiative called Project 'Smart HWCs/AAMs'. The industry is actively partnering with state governments to ensure the effective operation of select HWCs/AAMs at the grassroots level, to develop demonstration models that can be replicated elsewhere in the states and pan-India. This session aims to provide a platform for stakeholders to discuss these challenges, share best practices, and explore innovative solutions. The focus will be on understanding the barriers to
	 effective implementation and identifying strategies to overcome these challenges. Convenor & Moderator (Hony) Brig Dr Arvind Lal, Chair, FICCI Swasth Bharat Task Force; Executive Chairman, Dr Lal PathLabs and Managing Trustee, ALVL Foundation
	 Panelists Mr Rajesh Bhushan, IAS Retd., Former Secretary, Ministry of Health and Family Welfare, Government of India Mr Partha Sarthi Sen Sharma, IAS, Principal Secretary- Health & Family Welfare, Government of Uttar Pradesh Mr Rajib Kumar Sen, Senior Adviser, NITI Aayog, Government of India Dr Geetha Manjunath, Founder, CEO and CTO, NIRAMAI Health Analytix Mr Siddhartha Bhattacharya, Secretary General, Healthcare Federation of India-NATHEALTH
11:00 am – 11:10 am	Tea Break







11:10 am – 12:25 pm	Session 7
	Medical Education – the Road Ahead (Silver Oak, GF)
	The status of medical education in India is a mix of progress and persistent challenges. While the country has a substantial network of medical colleges producing numerous graduates and post-graduates, there is a pressing need to make them future-ready by adopting new technologies and innovations. The current system faces issues such as inadequate infrastructure, faculty shortages, and outdated curricula, which hinder the quality of education. Despite recent reforms like the National Medical Commission (NMC), certain aspects have not worked, particularly in modernizing teaching methods and integrating practical skills with theoretical knowledge. To achieve high-quality medical education, it is essential to focus on modern infrastructure, skilled faculty, updated curricula, and the integration of technology and research. This session will explore these themes, aiming to identify effective strategies and necessary reforms to prepare future healthcare professionals in India.
	Convenor Dr Sanjeev Singh, Co-Chair, FICCI Health Services Committee; Medical Director, Amrita Institute- Faridabad and Chief Medical Superintendent, AIMSRC Kochi
	Video Presentation on Knowledge Paper
	 Panelists "Making our Graduates and Post- Graduates future-ready" Dr Vijay Oza, Acting Chairman, National Medical Commission (NMC)
	 "Adoption of new technologies and innovations" Dr Abhijat Sheth, President, National Board of Examinations (NBE)
	 "What has not worked in medical education" Dr Vikram Mathews, Director, Christian Medical College (CMC) Vellore
	 "The ingredients for High Quality medical education" Dr Achal Gulati, President & Vice Chancellor of Mahatma Gandhi University of Medical Sciences and Technology (MGUMST), Jaipur
	 "Global Perspective on future ready medical education" Dr Anna van Poucke, Global Head of Healthcare, KPMG International, and Healthcare, Senior Partner KPMG in the Netherlands
12:25 pm – 1:40 pm	Session 8 Building Bridges of Trust: Strengthening India's Healthcare Ecosystem (Silver Oak, GF)
	In a rapidly evolving healthcare landscape, trust remains the cornerstone of effective and ethical medical practice. As India witnesses significant advancements in medical technology and policy reforms, ensuring transparency, accountability, and ethical practices is crucial for safeguarding patient rights and improving public health outcomes.
	This session will address the challenges of maintaining integrity in healthcare, such as combating fraud, enhancing regulatory frameworks, and fostering a culture of trust among healthcare providers, patients, and policymakers. The speakers will also focus on leveraging technology, policy
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	reforms, and stakeholder collaboration to enhance healthcare governance, improve patient safety, and promote equitable access to quality care. By exploring these critical issues, the session aims to provide actionable insights and strategies for reinforcing healthcare integrity, ultimately contributing to a more trustworthy and effective healthcare system in India.
	Convenor & Moderator Dr Harsh Mahajan, Chair, FICCI Health Services Committee and Founder & Chairman, Mahajan Imaging and Labs
	 Panelists Mr C K Mishra, Former Secretary, Government of India Ms Navika Kumar, Group Editor, Times Network and Editor-in-Chief, Times Now Navbharat Prof (Dr) S K Sarin, Director, Institute of Liver and Biliary Sciences Dr Raajiv Singhal, Co- Chair, FICCI MVT Committee, Founding Member, MD & Group CEO, Marengo Asia Healthcare Dr Ambrish Mithal, Chairman & Head of Endocrinology and Diabetes, Max Healthcare
11:10 am – 1:40 pm	Session 9 Start-ups Pitching Session on "Innovations in Digital Health" (Gulmohar Hall, 1st F)
	The Start-ups Pitching Session on "Innovations in Digital Health" will showcase groundbreaking solutions in digital health, focusing on enhancing patient care, improving healthcare delivery, and increasing accessibility through innovative technologies. This pitching session is exclusively for startups in the medical devices and advanced IT utilities sector. It aims to connect these young companies with opportunities for growth funds, mentorship resources, strategic partnerships, and market linkages.
	 Convenors / Jury Dr Suchita Markan, Scientist & Mission In-charge of Medical Device and Diagnostics Mission Secretariat, ICMR Mr A Vijaysimha, CEO, Audicor Cardiometrics Mr Sameer Kanwar, Director, Digital Health (India & South Asia Hub), PATH Dr Shyam Vasudeva Rao, Founder & Director, Renalyx Health Systems, Forus and Rx DHP Dr Vishal Bhardwaj, PhD, Senior Entrepreneurship Programme Manager, C-CAMP, Bangalore Mr Saahil Madan, Venture Capital Analyst, Asian Healthcare Fund Dr Oommen John, Senior Program Officer, Bill & Melinda Gates Foundation
1:40 pm – 2:30 pm	Lunch Break (Silver Oak Patio, GF)







2:30 pm – 3:45 pm	Session 10 Empowering Women: Navigating Cancer Care Together (Silver Oak, GF)
	Women's cancer care faces significant challenges globally, with India experiencing particularly acute issues. Breast and cervical cancers account for 39% of female cancer cases in India, with over 60% of breast cancers detected at advanced stages. Limited access to specialized care is evident, with only 0.4 oncologists per 100,000 people in India. Financial constraints are severe, with 60% of households facing catastrophic expenses due to cancer treatment.
	This session focuses on practical strategies to address these challenges, enhance early detection, and improve access to quality care. Panelists will discuss the latest advancements in women's cancer treatment, including targeted therapies and immunotherapies gaining traction in India. Session will also deliberate on effective awareness generation, along with strategies to integrate emotional and psychological support into cancer care.
	 Convenors Mr Raj Gore, Co-Lead, FICCI Task Force on Cancer Care and CEO, Healthcare Global Enterprises Limited (HCG) Mr Vineet Gupta, Co-Lead, FICCI Task Force on Cancer Care and Head- Government Affairs, Siemens Healthineers
	Moderator Ms Srimayee Chakraborty, Partner, Healthcare Services, EY Parthenon
	 Panelists Mr Raj Gore, Co-Lead, FICCI Task Force on Cancer Care and CEO, Healthcare Global Enterprises Limited (HCG)
	• Ms Malti Sachdev , Senior Vice President & Head- Varian (India & territories), Siemens Healthcare
	Mr Praveen Akkinepally, Business Unit Head, Oncology, Astra Zeneca India
	Mr Shankar Seshadri, Vice President- India Subcontinent, Elekta
	Dr Dinesh Madhavan, President, Group Oncology & International, Apollo Hospitals
3:45 pm – 4:00 pm	Tea Break







4:00 pm – 6:00 pm	Session 11 Synergizing Healthcare Proficiencies through Interdisciplinary education (Silver Oak, GF)
	In the healthcare sector, besides the development of core healthcare skills and competencies, interdisciplinary learnings are essential for providing high-quality, patient-centered care. In addition to healthcare professionals from various disciplines, such as doctors, nurses, pharmacists, allied healthcare professionals and therapists; professionals from non-healthcare disciplines such as medical social worker, counsellors etc. All must work together collaboratively to address the complex needs of patients in varied clinical scenarios.
	Interdisciplinary learning involves professionals from different disciplines coming together to share their knowledge, expertise and perspectives. This interprofessional education and training (IPET) is a key component in fostering collaboration among both healthcare & non healthcare professionals. By learning with and from each other, professionals gain a deeper understanding of how their roles and responsibilities intersect and can collaborate more effectively to provide comprehensive care. IPET helps create a shared understanding of roles, responsibilities and goals to be attained by the caregiver team. Through IPET, both the healthcare and non-healthcare professionals develop the attitudes and skills necessary to work effectively as inter- professional teams. This shared understanding leads to improved communication, coordination, and ultimately better patient outcomes.
	The session shall deliberate on the importance of fostering a culture of interdisciplinary collaborations amongst various stakeholders and the key role of academia as a nursery and a perennial fountain of providing skilled and trained manpower to improve outcomes, enhance patient satisfaction, and create a more cohesive and supportive work environment for all team members in an organisation.
	Convenor & Moderator Dr Rajiv Yeravdekar, Provost, Faculty of Medical and Health Sciences (FoMHS) Symbiosis International (Deemed University)
	 Speakers: Maj Gen (Prof) Atul Kotwal, SM, VSM, Executive Director, National Health Systems Resource Centre (NHSRC) Dr T Dileep Kumar, Advisor, Indian Nursing Council (INC) Mr Ashish Jain, CEO, Healthcare Sector Skill Council (HSSC) Dr Shirshendu Mukherjee, Managing Director, Wadhwani Innovation Network (WIN), Wadhwani Foundation Mr Nilesh Aggarwal, CEO, IJCP Group
6:00 pm	Closing